



# Repair Service Form

Please complete this form and include it in the box with your controller. Please write legibly.

Name of Original Purchaser: \_\_\_\_\_

Original Order Number: \_\_\_\_\_

Repair Service Order Number: \_\_\_\_\_

Your Name: \_\_\_\_\_ Email Address: \_\_\_\_\_

Please describe your problem, give as much detail as possible: \_\_\_\_\_

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What game(s) are you playing when the issue occurs? \_\_\_\_\_

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- Before you send your controller in please check our FAQ here: [www.cinchgaming.com/FAQ](http://www.cinchgaming.com/FAQ)
- Please weigh the cost of the repair fees against the purchase of a new controller.
- Note that we may not be able to service controllers that are over 6 months old, If we are unable to repair your controller it will be returned to you as is, but the repair service fee is non-refundable.
- All controllers received for repair are fully tested before repairs are begun. Once we determine the root cause of your problem you will be emailed about any additional costs needed to complete repairs.

If you have any questions about what is on this form, please e-mail us at [support@cinchgaming.com](mailto:support@cinchgaming.com)

Please ship your controller and this completed form to this address:

**Cinch Gaming**  
**32969 Hamilton Court, Suite G-200**  
**Farmington Hills, MI 48334**